



## CHRISTIANA CARE HEALTH SYSTEM

**For immediate release**

**CONTACT:** Spiros Mantzavinos  
(302) 327-3344  
smantzavinos@christianacare.org

### **Christiana Care Wins Thomson Reuters Award**

**Wilmington, DE (August 18, 2008)** – For the second consecutive year, Thomson Reuters named Christiana Care Health System a “Thomson Reuters 100 Top Hospital Performance Improvement Leader.” This prestigious national award places Christiana Care among the top 100 U.S. hospitals – and among the top 15 *major teaching hospitals* – for the fastest, most consistent performance improvement over five consecutive years. Thomson Reuters, formerly Solucient, is a nationally known provider of health care information.

#### **More than 2,800 hospitals evaluated**

To identify the 100 winners, Thomson Reuters examined the performance of more than 2,800 U.S. hospitals from 2002-2006 on a variety of clinical, financial, operational and patient safety criteria.

“Winning this award two straight years enhances our growing national reputation and demonstrates that real advances in performance improvement can be achieved with our commitment to Focus on Excellence,” says James Newman, M.D., chief medical officer at Christiana Care. “This award belongs to the extraordinarily talented and dedicated people of Christiana Care.”

Thomson Reuters based the 2007 award on eight key factors from Medicare cost reports, Medicare Provider Analysis and Review data and the Centers for Medicare and Medicaid Services’ Hospital Compare data set:

- Patient mortality

- Medical complications
- Patient safety
- Length of stay
- Expenses
- Profitability
- Cash-to-debt ratio
- Use of evidence-based medicine

Researchers evaluated 2,867 short-term, acute care, non-federal hospitals grouped into five categories: major teaching hospitals, other teaching hospitals, large community hospitals, medium-sized community hospitals and small community hospitals.

### **'Good-to-Great' leadership teams**

“This study identifies superior leadership, based on the success of hospital executive teams’ long-term strategies for strengthening performance,” says Jean Chenoweth, senior vice president for performance improvement and 100 Top Hospitals programs at Thomson Reuters. “These are true ‘Good-to-Great’ leadership teams that have focused on improving quality, efficiency, use of evidence-based medicine and financial stability in order to better serve their patients and communities.”

The following major teaching hospitals join Christiana Care in receiving this recognition: University Medical Center, Tucson, AZ; Shands at the University of Florida, Gainesville, FL, University of Iowa Hospitals & Clinics, Iowa City, IA; Beth Israel Deaconess Medical Center, Boston, MA; Caritas St. Elizabeth’s Medical Center, Boston, MA; Baystate Medical Center, Springfield, MA; Henry Ford Hospital, Detroit, MI; New York Hospital Queens, NY; Mount Sinai Medical Center, NY; Westchester Medical Center, Valhalla, NY; Duke University Hospital, Durham, NC; Allegheny General Hospital, Pittsburgh, PA; Vanderbilt University Medical Center, Nashville, TN and Memorial Hermann-Texas Medical Center, Houston, TX.

Thomson Reuters’ hospital assessment project, formerly called the Solucient 100 Top Hospitals program, dates to 1993. Thomson Corporation acquired Solucient, LLC, in

2006. It acquired Reuters earlier this year to form Thomson Reuters. For more information about the award, please visit [www.100tophospitals.com](http://www.100tophospitals.com).

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### **About Christiana Care Health System**

Christiana Care Health System is one of the region's largest health care providers, serving Delaware and neighboring areas in Maryland, Pennsylvania and New Jersey. A not-for-profit teaching hospital, Christiana Care is recognized as a regional center for excellence in cardiology, cancer and women's health services, as well as for its Level-I trauma care and Level-3 neonatal intensive care (both highest capability). Christiana Hospital is the only Level I trauma center between Philadelphia and Baltimore. Christiana Care includes two hospitals with 1,100 patient beds, a home health care service, preventive medicine, rehabilitation services, a network of primary care physicians and an extensive range of outpatient services. With more than 10,000 employees, Christiana Care is the largest private employer in Delaware and the 10th largest employer in the Philadelphia region. In 2007 Christiana Care had more than \$1.5 billion in total patient revenue and provided the community with \$35.7 million of free care and medicine last year. Find more information at [www.christianacare.org](http://www.christianacare.org)